

To: Whom it may concern

Date: June 1, 2009

Re: Mike Payne, Contractor

In the past Mike has done a lot of work on my house in Nags Head. He came to me with a good reference from a family in Virginia Beach, whom I knew. He completely gutted my bathroom except for the shower and did it over to my liking. He refinished my hardwood floors, tiled my kitchen floors, replaced my kitchen countertops and enclosed a sun porch for me. He also built me a new deck and walkway with fenced in area. He will try to do anything I ask to my satisfaction and strive to do a good job and to please me.

I found him to be very reliable, always telling me what time and when he is coming. He even calls me and tells me he is on his way. He is very trustworthy and never goes over his quoted estimate. His jobs are completed on time.

I call him whenever I need something done. No job is too small. He always stays in touch even after a job is completed, always interested in my welfare. Whatever he does he strives for perfection and to please the customer.

**Irene Grimstead
S. Nags Head, NC**